



## GENERAL TERMS AND CONDITIONS

### DEFINITIONS

As used in these terms and conditions the following expressions shall have the following meanings:

- The hotel is the Torarica hotel, Eco Resort Inn and Royal Torarica.

### RATES

1. All rates mentioned in this agreement are inclusive of breakfast, service charge and tax. The tax is included, but may be changed due to governmental amendment without prior notice.
2. All Rates are quoted in US Dollars.
3. In case government decision tax is introduced or changed in Suriname, it will be charged without mutual approval from your **company**.
4. The reservation is guaranteed under the following conditions: if we receive **credit card details** of the guest (send us a credit card authorization when making a reservation along with a copy of the credit card with a signature, a validity date and the security number. With this authorization you allow the hotel to pre-authorize the credit card. In case it is not possible to charge the amount from the credit card, you will be informed and the reservation will be cancelled by the hotel unless the prepayment is received by the hotel through any other method of payment), a **cash deposit** or a **wire transfer**.
5. Check in time is 17.00 hrs on day of arrival, check out time is 13.00 hrs on day of departure.
6. For non-guaranteed reservations made on the day of arrival, we are allowed to cancel your reservation at **13.00 hrs** upon the day of arrival;
7. Cancellations up to 24 hours before 17.00 hrs on the day of check-in are free of charge. For cancellations within 1 working day before 17.00 hrs. on the day of check-in or **no shows**, the hotel will send an invoice for the first night only. Cancellations by telephone must be reconfirmed with a confirmation number given by the hotel.

### TERMS OF PAYMENT

Your **company** sends the hotel a credit card authorization when making a reservation along with a copy of the credit card with a signature, a validity date and the security number. With this authorization your **company** allows the hotel to charge a prepayment on the credit card. In case it is not possible to charge the amount from the credit card, your **company** will be informed and the reservation will be cancelled by the hotel unless the prepayment is received by the hotel through any other method of payment.

In case the billing instructions differ from these general ones above, your **company** will confirm the different billing instructions by a signed fax message.

### TERMS OF PAYMENT

Transfers can be made to one of the following bank accounts.

#### Local Banks

##### **De Surinaamsche Bank:**

Henck Arronstraat 26-30

Postbus 1806

Paramaribo, Suriname

€ : 04.49.377

Swiftcode : SURBSRPA

\$ : 04.36.755

Swiftcode : SURBSRPA

SRD : 10.31.139

Updated: February 2008



**RBC Royal Bank (Suriname) N.V.:**

Kerkplein 1  
Postbus 1836  
Paramaribo, Suriname

€ : 001-283162-4                      Swiftcode : RBTTSRPA  
\$ : 001-280460-5                      Swiftcode : RBTTSRPA

**International Banks**

**RBTT Curacao:**

Kaya Flamboyen 1  
Willemstad, Curacao

\$ : 54.12.471                              Swiftcode : RBTTANCU

**ABN-AMRO the Netherlands:**

Vijzelstraat 68-78, NI, Postbus 221, 1000 AE, Amsterdam

€ : 56.09.18.437                      Swiftcode : ABNANL2A  
IBANcode : NL78ABNA 056.09.18.437

\$ : 48.47.77.882                      Swiftcode : ABNANL2A  
IBANcode : NL52ABNA 048.47.77.882

Charges associated with bank transfers are for the account of your **company**.

Please inform your clients that the hotels accept valid Master Card, American Express, Visa Card and all Traveler cheques.

**CHILD POLICY (ONLY APPLICABLE FOR LIMITED ROOMS)**

- Up to one child aged (12 years or under, stay free of charge when there are two adults;
- For every additional child an extra room is needed. With a maximum of two children the single rate for the room type will be applicable;
- A baby cot is free of charge;

The Torarica Group of Hotels

Guest Signature

***NB: please sign and return document to sender.***

